



PLANNING GUIDE

SEPTEMBER 27–30, 2021

JW Marriott Indianapolis
Indianapolis, Indiana



**NCIA 2021
INDIANAPOLIS**



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CONFERENCE AT A GLANCE



REGISTRATION SEE PAGE 8 TO REGISTER

FEES	On OR Before 8/27/2021	After 8/27/2021
NCIA Member	\$360	\$380
NON-Member	\$410	\$430
1-Day, Member	\$150	\$170
1-Day, Nonmember	\$175	\$195
Awards Banquet Ticket	\$ 75	\$ 75

(Both **FULL** conference registrations include a ticket to the NCIA Awards Banquet)

REGISTRATION OPTIONS

1. **Register online** at nationalcia.org
2. **Give us a call** at **(410) 230-3972**
3. **Mail** the completed form with your payment to:
NCIA
800 North Charles Street
Suite 550B
Baltimore, MD 21201

***Risk Free Cancellation—SEE PAGE 8**

HOTEL INFO SEE PAGE 26

JW Marriott Indianapolis

10 S West St.
Indianapolis, IN 46204

Group Rate: \$128 (plus 9% tax/night)

Reserve your room

By phone: (866) 704-6116

Online: <https://book.passkey.com/go/NCIATrainingConference2021>

WORKSHOPS SEE PAGE 12

Learn from the best at our selection of conference workshops!

CI STAFF ROUNDTABLES SEE PAGE 14

Join a roundtable discussion with peers in your industry!

- » Print and Sign Technology
- » The Future of Furniture
- » Apprenticeships & Certifications
- » Lean
- » Marketing: Web, E-Marketing, and Social Media
- » Soft Skills

EXHIBIT HALL PREVIEW SEE PAGES 24-25

A glimpse at the 2021 NCIA National Training Conference Exhibit Hall.

- » Preview the current corporate sponsors!
- » Interactive links to web-pages
- » Jump start on the latest products



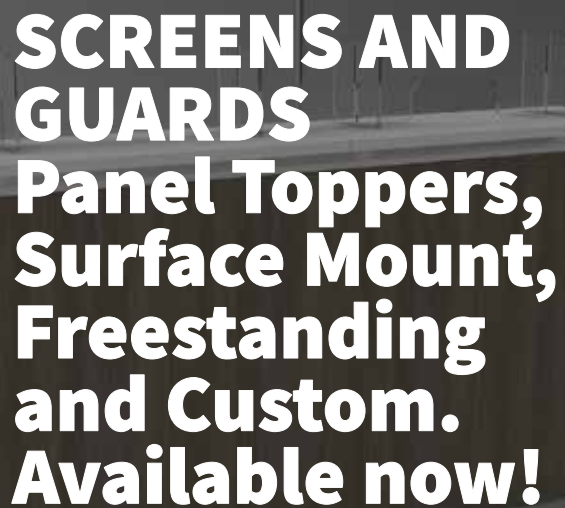
Mark your calendars and join us for NCIA's 2021 National Training Conference, where Correctional Industries professionals from across the US will meet to network and learn about the latest and greatest trends, practices and products in the field.

Join us in Indianapolis and experience the best professional development Correctional Industries has to offer. **Discuss current issues and trends** in CI with your peers at the CI Staff Roundtables. **Learn from CI experts** and thought leaders in a series of educational workshops. **Explore new products, services, clients and partners** in the exhibit hall, state date, and vendor spotlight.

See you in Indy!



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More opportunities.**



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Create a safe workplace with mask materials + protective textiles.



The materials below are not featured on the 'Products' section of **mayerfabrics.com** but are available for purchase.

Availability and pricing subject to change. All goods listed are in stock and ready to ship:

- Accord Mask + Gown Material
- Cotton Printed Mask Material
- White Cotton Duck Mask Material
- Level 1 + Level 2 Gown Material
- Sewing Machines
- Elastic

For additional inquiries related to fabric pricing or item availability, please contact **customerservice@mayerfabrics.com** or call 800.428.4415. Visit our **COVID-19 Resources** page for more information.





CONFERENCE REGISTRATION

REGISTER ONLINE at nationalcia.org

Please Type OR Print Clearly

ATTENDEE NAME (as you wish it to appear on your registration badge)

TITLE (as you wish it to appear on your registration badge)

AGENCY/COMPANY (as you wish it to appear on your registration badge)

ADDRESS

CITY

STATE

ZIP

EMAIL ADDRESS

PHONE

Please Check the Appropriate Box for Your Registration Type:

FULL CONFERENCE	On OR Before 8/27/2021	After 8/27/2021
<input type="checkbox"/> Full Conference Registration (NCIA Member)*	<input type="checkbox"/> \$360	<input type="checkbox"/> \$380
<input type="checkbox"/> Full Conference Registration (NON-Member)*	<input type="checkbox"/> \$410	<input type="checkbox"/> \$430
ONE DAY		
<input type="checkbox"/> One-Day Registration (NCIA Member)**	<input type="checkbox"/> \$150	<input type="checkbox"/> \$170
<input type="checkbox"/> One-Day Registration (NON-Member)**	<input type="checkbox"/> \$175	<input type="checkbox"/> \$195
<input type="checkbox"/> Closing Awards Banquet Ticket	<input type="checkbox"/> \$75	<input type="checkbox"/> \$75

* Both full conference registrations include a ticket to the NCIA Awards Banquet (a \$75 value!)

** One-Day registrations are **valid for only ONE day**. Registrants may only purchase a single one-day pass per attendee. If they wish to attend events on more than one day, they must purchase a full conference registration. One-day registrations **DO NOT** include an Awards Banquet ticket!

NOTE:

In order to receive the NCIA Member Rate, your membership **MUST** be valid through **September 30, 2021**.

Please Check the Day You Will be Attending:

<input type="checkbox"/> Monday 9/27	<input type="checkbox"/> Tuesday 9/28	<input type="checkbox"/> Wednesday 9/29
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Dietary Options:

Please specify any dietary requests
(guaranteed for only the awards banquet).

☐ Vegetarian ☐ Vegan ☐ Gluten-Free

☐ Other: _____

TOTAL AMOUNT DUE: \$ _____

PAYMENT INFORMATION

☐ **Credit Card** (accepted for online registration payment)
☐ Visa ☐ MasterCard ☐ American Express

☐ **Check**
(payable to the National Correctional Industries Association)

Complete this form and mail along with check to:

NCIA
800 North Charles Street, Suite 550B
Baltimore, MD 21201

RISK FREE CANCELLATION POLICY

We understand that circumstances arise that may require you to cancel your registration. Submit your **written request** for a refund to NCIA on or before **September 3, 2021**. Due to the unique nature of the pandemic, NCIA is also offering the option to transfer registration fees to the 2022 NCIA Conference. A transfer request must also be received by NCIA in writing by **September 3, 2021**.

Corporate members and **non-member vendors** that have **never** previously exhibited may register as attendees for **one** year, after which the company **must** exhibit for their staff to attend.

Questions? Please call NCIA at **(410) 230-3972** OR email memberservices@nationalcia.org.



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SCHEDULE OF EVENTS



SUNDAY September 26

10:00 AM – 12:00 PM
CI Director Roundtable
(CI Directors Only)

12:00 PM – 1:00 PM
CI Director Lunch
(CI Directors Only)

1:00 PM – 3:00 PM
CI Director Roundtable
(Continued)

6:00 PM – 7:00 PM
President's Reception
(By Invitation Only)

MONDAY September 27

9:00 AM – 6:00 PM
Conference Registration

9:00 AM – 3:00 PM
Exhibitor Setup

9:00 AM – 12:00 PM
NCIA Board of Directors
Meeting

1:00 PM – 2:00 PM
State Date

2:00 PM – 3:30 PM
CI Staff Roundtables

3:45 PM – 5:00 PM
Opening Session
& Keynote Address

5:00 PM – 7:00 PM
Exhibit Hall Grand Opening
& Reception

"I boosted my CI's media exposure based on principles shared at last year's conference. In six months, four local television news stories, three newspaper articles and radio broadcasts helped us share the positive Correctional Industries story. Thanks to the conference, my CI is building stronger public and customer awareness of the great things we do."

— **Wes Ray**
Director
Wisconsin Bureau of Correctional Enterprises

SCHEDULE OF EVENTS

TUESDAY September 28

9:00 AM – 4:30 PM
Conference Registration

9:00 AM – 9:45 AM
Vendor Spotlight/
Coffee Break

9:45 AM – 12:00 PM
Exclusive Exhibit Hours

1:00 PM – 2:15 PM
Concurrent Workshops

2:45 PM – 4:00 PM
Concurrent Workshops

"The organization of the event was excellent. The awards ceremony was one of the best I have been to, and the host staff and NCIA staff had excellent customer service. Gold star!"

— **Rusty Bechtold**
Branch Manager, Operations
California Prison Industry
Authority (CALPIA)

WEDNESDAY September 29

8:30 AM – 2:00 PM
Conference Registration

9:00 AM – 10:15 AM
Concurrent Workshops

10:30 AM – 2:00 PM
Exclusive Exhibit Hours
with Lunch

2:00 PM – 3:15 PM
Concurrent Workshops

2:00 PM – 10:00 PM
Exhibit Hall Dismantle

3:45 PM – 5:00 PM
Regional Business Meetings

6:45 PM – 9:30 PM
Closing Award Reception
& Banquet

THURSDAY September 30

8:00 AM – 11:00 AM
Correctional Industries Tour
Hosted by ICI

"Throughout the conference, I found it wonderful how many relationships, on the first day alone, are made between people who start out as strangers, but are friends by the end of the day."

— **Armanda Dzafic**
Lead Audit Manager
Utah Correctional
Industries

Tuesday, Sept. 28 and
Wednesday, Sept. 29

LEARN FROM THE BEST at NCIA's 2021 Conference Workshops.

Workshops will include the following and more! Check nationalcia.org for the latest dates and times. *Subject to change.*

- Associated Quarterly Assessments
- Bias, Diversity, and Inclusion in CI
- Benefits of Developing an Incentive Pay Program for CI Workers
- Benefits of Engineering Standards in a Production Environment
- The Certainty of Change
- Creating a Space for Meaningful Change: Organizational Culture, Social Support, and Mature Coping
- Construction Apprenticeship Opportunities and Reentry
- Affordable House Building Program
- Correctional Industries' Positive Impact—Community Outreach
- Investing in the Mission of CI Staff: Moving Away from Training and Toward Professional Development
- Management in the Changing Work Culture
- Non-Verbal Communication
- Seeking 3rd Party Certifications for Your CI Products
- *Striving to Thrive* Partnership through the Pandemic
- Successful and Innovative Approaches to Reentry and Workforce Training
- TRICOR Transformational Training





NCIA 2021 INDIANAPOLIS

Curious about how other CIs run their Industries?

Monday, Sept. 27, 2021
2:00 PM - 3:30 PM

At the NCIA 2021 National Training Conference, CI staff will have the opportunity to engage in roundtable discussions focused on individual industries and enterprise-wide issues. Prepare for a dynamic and informative conversation as CI practitioners from around the country share their insights into making great CI operations. **Participation in the CI Staff Roundtables is limited to Correctional Industries practitioners. Additionally, registration and participation in any single roundtable is limited to two (2) staff per state.**

Share your experiences and learn from your peers in one of six roundtable discussions:

 Print and Sign Technology

 The Future of Furniture

 Soft Skills

 Lean

 Marketing: Web, E-Marketing, and Social Media

 Apprenticeships & Certifications

Space is limited, so make sure to sign up when you register for the conference!



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The NCIA National Training Conference gives you the best opportunity to see, touch, and feel the latest technologies, products and services in Correctional Industries—all under one roof in the NCIA 2021 Exhibit Hall! With vendors from across the U.S. and Canada expected to attend, the exhibit hall is truly a one-of-a-kind event. Come take advantage of an exclusive networking opportunity replicated nowhere else in the industry!

Exhibit Hall Schedule

Monday, Sept. 27

5:00 PM – 7:00 PM Exhibit Hall Grand Opening and Reception

Tuesday, Sept. 28

9:45 AM – 12:00 PM Exclusive Exhibit Hours

Wednesday, Sept. 29

10:30 AM – 2:00 PM Exclusive Exhibit Hours and Lunch

Don't Forget the Vendor Spotlight!

Join your colleagues on Tuesday, September 28 at 9:00 AM for the Vendor Spotlight and Coffee Break. Enjoy coffee and refreshments while learning about what each exhibitor is bringing to you for 2021.

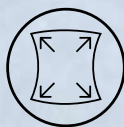


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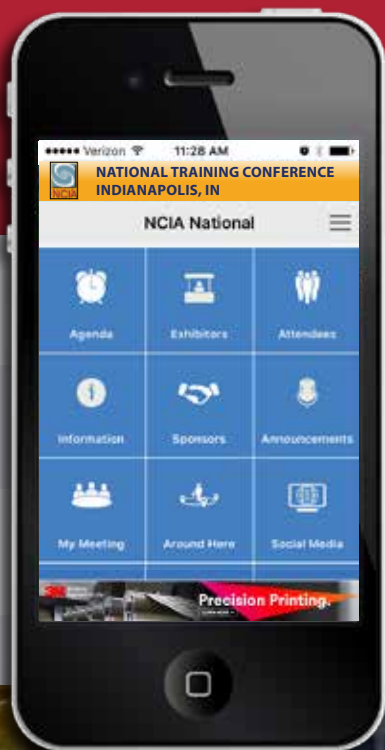
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CONFERENCE APP



NCIA's popular conference innovation returns for 2021: THE CONFERENCE SMARTPHONE APP! Its features will help all conference attendees create their own personalized conference experience.

- » Find real-time event information, including the conference agenda and announcements.
- » Make networking easy by using a search engine to find people, products, vendors and sessions.
- » Create a customizable list of people to meet, products to see and sessions to attend.
- » Locate exhibitors using the Exhibit Hall floor plan.

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Wednesday, September 29, 2021

Awards Banquet Reception 6:45 PM – 7:30 PM | Awards Banquet 7:30 PM – 9:30 PM



Award categories include:

- *Rodli Award*
- *National Staff Award*
- *Regional Staff Awards*
- *Honor Roll Staff Awards*

Every year, NCIA makes a special effort to acknowledge individuals whose extraordinary skill and leadership in their respective programs improve Correctional Industries as a whole. Due to the cancellation of NCIA's 2020 Conference we will be recognizing the 2020 award winners at the 2021 NCIA National Training Conference. Join your fellow CI professionals in recognizing the 2020 award winners for all their hard work and celebrate their achievements at the NCIA Awards Banquet.





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tcj@tdcj.texas.gov
Texas Department of Criminal Justice

INDIANA CORRECTIONAL INDUSTRIES

Thursday, Sept. 30, 2021
Departure: 8:00 AM | Return: 11:00 AM

COMMISSARY/CENTRAL WAREHOUSE TOUR

Hosted by Indiana Correctional Industries

The Indiana Correctional Industries Commissary and Central Warehouse is the home of the Indiana Department of Correction's fulfillment operations and located at the Plainfield Correctional Facility near the Indianapolis International Airport. Each day approximately 90,000 items are picked, packed, and shipped to IDOC locations across the state.

The 80,000 square foot warehouse serves as the central distribution point for nearly all goods manufactured or processed by ICI. The warehouse operation offers real world job opportunities and experience for approximately 180 incarcerated individuals. ICI provides training in valuable warehousing areas such as computer software, inventory management, forklift operation and logistics.

The tour will highlight training provided to incarcerated individuals and proprietary computer systems utilized to make the operation run efficiently while minimizing waste and theft.



Space is limited, so make sure to sign up for the tour when you register!

Learn Online With NCIA



NCIA's **E-Learning Program** is an online professional development platform tailored to the needs of Correctional Industries professionals like you. Developed by subject matter experts in the field of CI, our online courses aim to help you strengthen your skills, learn new ones, and discover new ways of thinking about CI in disciplines including:

- Post-Release Employment Services **(NEW!)**
- Shop Finances **(NEW!)**
- Dynamic Sales Teams
- Soft Skills
- Certified Technical Skills/Apprenticeships
- Career Resource Centers
- Inventory Management
- Situational Awareness **(NEW!)**
- Safety & Security
- Operations Management
- Marketing
- Financial Self-Sufficiency
- Managing the Workplace Environment

PACKAGE PRICING FOR YOUR CI AGENCY INCLUDES:

50 courses for \$1,500
(\$30/course)

100 courses for \$2,500
(\$25/course)

200 courses for \$4,500
(\$22.50/course)

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Contact rebekah@nationalcia.org or call 410-230-3972 for even deeper discounts.

Visit www.nationalcia.org/e-learning to take your first course!

NCIA would like to thank our Planning Guide advertisers in our Exhibit Hall Preview!



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<https://www.burlingtonfabrics.com/product-markets/prograde-fabrics/raeford-uniform/>



CALPIA

The California Prison Industry Authority (CALPIA) operates over 100 manufacturing, service, and consumable factories. CALPIA provides productive work assignments for approximately 7,000 offenders.

www.calpia.ca.gov

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Texas Correctional Industries offers a wide variety of products. We manufacture garment, furniture, janitorial, metal, graphics, and much more. For a more comprehensive list visit tci.tdcj.texas.gov

UNION SUPPLY GROUP

Union Supply Group exclusively supplies the correctional industry with commissary products and is an industry leader in designing award-winning offender work/training and post-release employment programs. <http://www.unionsupply.com/>

VISTAR, A DIVISION OF PFG

Vistar offers a huge assortment of products (food & non-food, frozen & refrigerated), twenty-four distribution centers and fleet of company owned, climate-controlled trucks. <http://www.vistar.com/>

WASHINGTON STATE CORRECTIONAL INDUSTRIES

Washington CI manufactures a variety of products for correctional environments including tri-stitch inmate clothing, dry cell suits, clear view mattresses, towels, and fleece blankets.

<https://www.washingtonci.com/products-services/textiles.html>



JW MARRIOTT INDIANAPOLIS

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Soaring 33 stories above downtown, JW Marriott Indianapolis boasts posh accommodations and intuitive amenities for an unrivaled stay in the heart of the city. Conference-goers will admire our hotel's privileged location flaunting skywalk access to Indiana Convention Center, Circle Center Mall, and Lucas Oil Stadium. JW Marriott Indianapolis combines comfort, convenience and congeniality so you can luxuriate in a restorative getaway.

RESERVATIONS: (866) 704-6116 | **RESERVE ONLINE:** <https://book.passkey.com/go/NCIATrainingConference2021>

NCIA conference attendees can make their hotel reservations online or by phone **no later** than **August 27, 2021**. To make a reservation, please visit nationalcia.org/hotel for the link. To make changes to an existing reservation, please contact the number above. When calling, attendees should be sure to state that they are NCIA conference attendees to get the group rate of **\$128 plus 9% tax/night**. **All reservations must be accompanied by a first night room deposit or guaranteed with a major credit card. The deposit is refundable if the reservation is canceled 48 hours before arrival.**

***An Early Departure Fee of \$75 may only be charged if an attendee checks out of the Hotel prior to the attendee's scheduled departure date, without having notified the Hotel by 12:00 midnight the day after check-in of the change in scheduled departure.*

Reservations **must** be made by **August 27, 2021**, in order to receive the NCIA Group Rate. After this date, rooms may not be available at the reduced rate so you are strongly encouraged to make your room reservations early. Rooms are assigned on a first-come, first-served basis. Check-in time is 4 PM. Check-out time is 12 PM.



GETTING THERE

INDYGO SCHEDULED SERVICE

IndyGo's Route 8 provides non-express, fixed route service from the airport to downtown for \$1.75* per ride. Day passes for all 29 fixed IndyGo routes that run daily throughout Indianapolis are available for \$4. For more information on route descriptions, and trip planning, call IndyGo at (317) 635-3344 or visit indygo.net.

TAXI—Average Cost: \$35*

Taxi service is available at the curb on the lower level of the terminal just outside of Baggage. To hail a taxi at Indianapolis International Airport, please locate the Taxi Station on the lower level of the terminal just outside of Baggage Claim. To call a taxi, simply press the green call button.

AIRPORT RENTAL CAR

Indianapolis International Airport offers eight car rental options at our Ground Transportation Center, located on the first floor of the Terminal Garage. Off-airport car rental companies are also available. Click here to view the various on premise companies: <https://www.ind.com/transportation-car-rental/car-rental>.

UBER & LYFT

Uber and Lyft services are available from the airport to your selected destination. When using these services for pick-up, exit the terminal to the Ground Transportation Center on the first floor of the Terminal Garage.

- For pick-ups: head to the Ground Transportation Center
- For drop-offs: request a ride as usual and be dropped off at the main terminal building

DRIVING DIRECTIONS/GPS ADDRESS

10 S West Street
Indianapolis, IN 46204

HOTEL PARKING

Onsite Parking: \$47 USD daily

Valet Parking: \$52 USD daily

Directions to Self-Parking:

Self-parking is off Washington St. past the Courtyard and SpringHill Suites hotels - 2nd entrance off of Maryland St.

**Taxi, shuttle, and parking rates may vary and are subject to change. Gratuity is not included in price estimates.*



SUCCESS STORY

"CALPIA provided the support and network, not only when I discharged my number, but it was a continued support. The Last Mile and CALPIA put me where I am at today. They provided the curriculum; they provided the network that we needed to be successful when I got out."

~ Sumit Lal
Software Engineer



Sumit Lal graduated from CALPIA's Code.7370 program at San Quentin State Prison after his five year incarceration.

During his time at San Quentin, he decided to take a look to see what opportunities are available to change his life for the better.

Since being released, Sumit enrolled into college, teaches Taekwondo, and is a software engineer.



Partnering with Correctional Industries

to help build lives, one job at a time.



For more than 40 years, Keefe Group has been delivering innovative solutions and exceptional customer service to the corrections industry. We are proud to partner with Correctional Industries in their mission to help offenders develop marketable job skills, positive work ethic and better lives.

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